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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Modern, robust internet access is the key to an educated and empowered workforce. It's also the key enabling factor for our modern ecosystem of tech startups. I personally chose a local fiber internet provider after years of suffering under the poor speeds and terrible customer service of a monopoly provider. Under my prior non-competitive provider, poor connectivity and reliability frequently affected my productivity when working from my home office. Moving to Sonic was a breath of fresh air, providing me a reliable and fast connection with far superior customer service. And Sonic's commitment to maintain net neutrality played into my decision.

We cannot go back to the days of less competition, higher prices, and terrible customer service from monopoly providers who are unaccountable to their customers.

Joe Morse